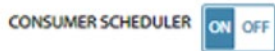


## Schedule | Rideshare Powered by Lyft Consumer Booking Configuration

To activate the consumer booking transportation feature, click into Xtime Configure/Resources tab/Transportation section (left side). Under the first section for "Rideshare", you will now see new settings.



- Controls whether your customers see this transportation option during the booking process
- **Allow rideshare if the total service duration exceeds**
  - Allows you to control which consumers see the option based on the total duration of selected services for this appointment
  - As an example, if you don't want to offer Rideshare to your 20-minute Express oil change customers, set this at 25 or 30 minutes
  - Some dealerships choose to offer the Rideshare option to all customers. Set this at "0" if you want all customers to have the option.
- **RIDESHARE CONSUMER SCHEDULER LABEL**
  - This is how the transportation type will appear to your consumers
  - Some examples are "Rideshare", "Complimentary Lyft", or "Complimentary Rideshare"
- **RIDESHARE CONSUMER SCHEDULER DESCRIPTION AND DISCLAIMER**
  - This is the verbiage shown once a consumer selects the Rideshare transportation option
  - We suggest you include some verbiage informing your customers if you have limitations on the cost/distance you will cover for a complimentary Rideshare
  - Example: Complimentary Lyft available for customers within a 15-mile radius.

Additionally, you now have the ability to control whether your staff or BDC agents can select Rideshare as a transportation type at the time of booking an appointment.



- On = dealer staff will be able to select Rideshare as a transportation type during the appointment booking process.
- Off = dealer staff will not be able to select the Rideshare transportation type during the booking process **BUT THIS WILL NOT IMPACT THE ABILITY FOR YOUR STAFF TO ORDER RIDES** from within the Xtime Workbook.

Need help or have questions about Rideshare? Contact your Xtime Performance Manager or email [dpsadmin@xtime.com](mailto:dpsadmin@xtime.com) for assistance!