



#### DRIVE REVENUE & RETENTION WITH THE RIGHT FIXED OPS TECHNOLOGY.

Xtime elevates Subaru retailers' service operations with a technology-enhanced experience, so you can deliver on vehicle owners' higher expectations while driving retention and profitability.



#### INCREASE RETENTION AND SHOP EFFICIENCY WITH AN EASY-TO-USE SERVICE SCHEDULING TECHNOLOGY.

Improve customer experience, retention, fixed ops processes, efficiencies, and elevate your performance with easy-to-use service appointment technology. Xtime Schedule helps maximize your revenue potential by streamlining operations and optimizing your shop load.



### CREATE A SUPERIOR EXPERIENCE IN YOUR SERVICE DRIVE AND BEYOND.

Provide a second-to-none service experience with Xtime Engage. Give your customers a choice to check in from their phone, or come on in so you can greet them by name with their details and history on your tablet, where you document a thorough walk-around and make recommendations. This next-level service visit includes text communication, online payment, and flexible financing options.



## INCREASE PROFITS WITH CONVENIENT AND TRANSPARENT MULTIPOINT INSPECTIONS.

Get faster approvals and higher profits while increasing customer satisfaction with a transparent service experience. With Xtime Inspect, you build a customer's faith in you by enhancing the way you inspect vehicles and communicate recommendations and service updates.

#### **TEXTING**

### GOOD BUSINESS IS A TWO-WAY STREET, SO GET A CONVERSATION GOING WITH TEXTING.

By incorporating text messaging into the service drive, Subaru retailers can communicate with their customers in a format they trust.

#### ENHANCED MULT-MEDIA

# CAPTURE AND SHARE VIDEO WITH YOUR CUSTOMERS WITH ENHANCED MULTI-MEDIA.

Robust video capability with mobile app support, Enhanced Multi-Media drives increased customer transparency and dollars per repair order.

### **SUBARU SPECTRUM BUNDLE: \$2,380/MONTH**

(includes Schedule, Engage, and Inspect)



| SCHEDULE  | \$595                                 |
|---|---------------------------------------|
| Online, Retailer & BDC Scheduling                     | <b>✓</b>                              |
| Factory Service Menus                                 | <b>✓</b>                              |
| Advisor and Shop Loading                              | <b>~</b>                              |
| Menu Pricing  | <b>✓</b>                              |
| eam and Skills Capacity                               | <b>~</b>                              |
| Appointment Reminders and Notifications               | <b>✓</b>                              |
| DMS Integration                                       | <b>✓</b>                              |
| Multi-Faceted Support Network                         | <b>✓</b>                              |
| Rideshare Integration                                 | <b>✓</b>                              |
| Subaru Dedicated Dealer Performance Consultant        | SUBARU PROGRAM EXCLUSIVE              |
| Recall Integration with Lead Time and Capacities      | SUBARU PROGRAM EXCLUSIVE              |
| Warranty Integration with Subaru Added Security       | SUBARU PROGRAM EXCLUSIVE              |
| Subaru Custom Branded Consumer Portal                 | SUBARU PROGRAM EXCLUSIVE              |
| MySubaru & STARLINK In-Vehicle Scheduling Integration | SUBARU PROGRAM EXCLUSIVE              |
| Subaru Tire Store Website Integration                 | SUBARU PROGRAM EXCLUSIVE              |
| Subaru Vehicle Details Integration                    | SUBARU PROGRAM EXCLUSIVE              |
| Telematics Information                                | SUBARU PROGRAM EXCLUSIVE              |
| Car Connect Email Integration                         | SUBARU PROGRAM EXCLUSIVE              |
| TEXTING*  | \$195                                 |
| Text Message Center                                   |                                       |
| Protected and Effective Communication                 | ·                                     |
| ENGAGE  | \$750                                 |
| Tablet Reception                                      | <b>4133</b>                           |
| Online Payment  | <u> </u>                              |
| Self Check-in   | · · · · · · · · · · · · · · · · · · · |
| Texting   | <u> </u>                              |
| Walk-Around   | · · · · · · · · · · · · · · · · · · · |
| Performance Dashboard                                 | · /                                   |
| Xtime CDK Enhanced Integration**                      | · · · · · · · · · · · · · · · · · · · |
| ntelligent Diagnostics**                              | •                                     |
| Subaru Vehicle Details Integration                    | SUBARU PROGRAM EXCLUSIVE              |
| Recall Integrations                                   | SUBARU PROGRAM EXCLUSIVE              |
| INSPECT   | \$1325                                |
|   | \$1323                                |
| Online Approvals                                      | <b>~</b>                              |
| Inspect Dashboard                                     | <u> </u>                              |
| Performance Measurement                               | <b>~</b>                              |
| Retailer Chat   | <b>~</b>                              |
| CDK Enhanced Integration                              | <b>~</b>                              |
| Xtime Mobile App                                      | <b>~</b>                              |
| Subaru Multi-Point Inspection Forms Available         | SUBARU PROGRAM EXCLUSIVE              |
| ENHANCED MULTI-MEDIA                                  | \$350                                 |
| Easy Picture and Video Capture and Share              | <b>✓</b>                              |
| Real-Time Customer Status Updates                     | <b>✓</b>                              |
| Automatic Declined Services Canture                   | . /                                   |

 $<sup>^{\</sup>star}\mbox{Included}$  with Engage, or as an à la carte option for dealers with Schedule.

Automatic Declined Services Capture

<sup>\*\*</sup>Xtime Enhanced Integration offered at an additional cost to dealerships.